

Consultation on changes to North Yorkshire's library services November 2014 – February 2015

We are running a survey from 3 November 2014 to 8 February 2015 to find out what people think about the changes we want to make to the library service.



This is your chance to have your say on the Council's plans for library services in North Yorkshire.

We would like you to help us by answering some questions. We will not know the names of anyone who fills in these forms so anything you say will be private.



These are our plans for library services in the future.

We want to have a large library in each of our main towns.

We also want to have a library in some other towns.

We will also help communities to run libraries in other places across North Yorkshire.

We will still run the home library service.

We will also run the large mobile library.

We will need lots of volunteers to help us run the libraries.

Question 1



Do you agree that the Council needs to make changes to the library service?

Please tick one box.

Yes I agree	I don't know	No I don't agree
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Question 2






How will the changes we want to make to the library service affect you?



Please tick one box.



The changes will not affect me	<input type="checkbox"/>
The changes will affect me	<input type="checkbox"/>



	The changes will affect me a lot	
	I don't know if the changes will affect me	


<p>Question 3</p> 	<p>We need to save £1.6 million over the next few years. Do you think our plan will do this?</p> <p>Please tick one box</p>		
	Yes I agree	No I don't agree	I don't know


<p>Question 4</p>  	<p>We want to keep as many libraries as we can by getting people to help us. Please tell us what you think and tick one box for each idea.</p> <p>We could ask other organisations and other council services to share library buildings. This would cut down our costs and give people more services. Is this good idea?</p>		
	Yes I agree	I don't know	No I don't agree
<p>We could ask communities to run libraries with our help. Is this a good idea?</p>			
Yes I agree	I don't know	No I don't agree	


	We could ask volunteers to help us at all our libraries. Is this a good idea?		
	Yes I agree	I don't know	No I don't agree
	We could offer more internet services like E-books. Is this a good idea?		
	Yes I agree	I don't know	No I don't agree

<p>Question 5</p> 	Some libraries will have to be run by volunteers. Do you think this would work in your library?			
	Please tick one box.			
	Yes I agree	No I don't agree	I don't know	My library is already run by volunteers.
If you ticked no can you please tell us why?				
<div style="border: 1px solid black; height: 80px;"></div>				

<p>Question 6</p> 	Do you think you would be a library volunteer?		
	Please tick one box.		
	Yes I think I would	I don't know if I would	No I don't think I would
If you think you would please give us your contact details.			
<div style="border: 1px solid black; height: 40px;"></div>			

<p>Question 7</p> 	<p>If your local library closed, would you do any of these things?</p>		
		Yes	No
	I would travel further to another library		
	I would use the on-line library service		
	I would use other things instead (please tell us what)		
	<p>If the library closed it wouldn't affect me.</p>		

<p>Question 8</p> 	<p>If you filled in this form for your community group or organisation, would they be interested in any of these things?</p>			
		Yes	No	I don't know
	Having a library in your building			
	Moving your group or organisation into a library building			

	<p>Do you have any other ideas? Please tell us what they are.</p>
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Please tell us how you use the library.

Please tell us the name of your nearest library.

Which library do you use most?

How do you get to the library? Please tick one box.

Walk	
Cycle	
Bus	
Car	
Train	
Taxi	
Other (please tell us what it is)	

How long does it take you to get there? Please tick one box.

Less than 15 minutes	
15-30 minutes	
30-45 minutes	
45 minutes – one hour	
Over an hour	

What time of day do you usually go there? Please tick one box.

Morning	
Afternoon	
Lunchtime	
Early evening	

Which other libraries do you use?

How often do you use a library? Please tick one box.

More than once a week	
Weekly	
Monthly	

A few times a year	
Less than once a year	
Never	

What do you use the library for? Please tick a box for everything you use.	
Books	
Newspapers and magazines	
Using a computer	
The internet	
CDs and DVDs	
Information about where you live	
Information about health	
Information about others things	
Job hunting	
Meeting friends	
Events	
Activities for children	
Reading groups	
Home library service	
Room hire	
Anything else – please tell us what it is.	

Do you use any of these on a computer at home or in the library? Please tick a box for everything you use.	
E-books	
E-audio	
E-newspapers	
E-magazines	
Online reference	
Access to research	
Ancestry.com website	
Find my Past website	
Online catalogue	
Renew or reserve books	
I do not have access to the internet	

I do not use any online services	
Do you use a computer for anything else? Please tell us what.	

Please tell us about yourself.

We would like to see if people in your area think the same as you about the library. Please give us your postcode.	
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Are you a man or a woman? Please tick one box.

I am a man	I am a woman	I'd rather not say

Please tick how old you are

I am under 11 years old	
I am 11-15 years old	
I am 16-19 years old	
I am 20-29 years old	
I am 30-39 years old	
I am 40-49 years old	
I am 50-64 years old	
I am 65-74 years old	
I am 75-84 years old	
I am older than 84	
I'd rather not say how old I am	

Please tick one box to tell us if you are:

White British, Irish or other white background	
Mixed (White/Black Caribbean, White/Black African White and Asian Other mixed background)	
Asian or Asian British (Indian, Pakistani, Bangladeshi, or other Asian background)	
Black or Black British (Caribbean, African or other Black background)	
Chinese	
From any other ethnic group	
I don't want to say	

Please tick one box to tell us if you are a disabled person or have a long term illness or condition	
Yes I am	No I am not

If you said yes, please tick all of the boxes below which describe your disability or long term illness or condition.	
I have physical impairment or disability	
I have a learning disability or difficulty	
I have sight or hearing loss	
I have a mental health problem or illness	
I have a long-standing illness	
I have another illness or condition	

Please tick all of the boxes that describe you.	
I am a library user	
I am a home library user	
I am library volunteer	
I am a councillor	
I don't use a library	
I get paid to work in the library	
I am from a voluntary or community group. (Please tell us its name)	
If none of these describe you please write here why you are taking part.	



Thank you for your help. When you have filled this questionnaire in please post it back to us by 8 February 2015:

Library consultation
North Yorkshire County Council
Library Headquarters
21 Grammer School Lane
Northallerton
North Yorkshire DL6 1DF

Contact us

**North Yorkshire County Council, County Hall, Northallerton,
North Yorkshire, DL7 8AD**

Our Customer Service Centre is open Monday to Friday 8.00am - 5.30pm
(closed weekends and bank holidays).

Tel: **0845 8727374** email: **customer.services@northyorks.gov.uk**

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Tel: 01609 532917 Email: communications@northyorks.gov.uk

